



# United Way 211 Portage Checklist of Community Services



*211 is an easy-to-remember telephone number that connects families and individuals in Portage County with community resources and volunteer opportunities.  
Call anytime, day or night by dialing 211, 330.297.4636, or toll-free at 800.961.0191.*

## ABUSE & NEGLECT

- Children's Advocacy Center of Portage, Inc. ... 330.297.8838
- Place of Peace (Safe Exchanges & Supervised Visitation) ..... 330.296.4522
- Portage County Department of Job & Family Services CARES Line (Child & Adult Abuse Reporting) ..... 330.296.2273
- Safer Futures (Domestic Violence Victims) ..... 330.296.2100
- ..... 330.673.2500

## ADOPTION

- Northeast Ohio Adoption Services ..... 1.800.686.6627
- Portage County Department of Job & Family Services ..... 330.297.3750

## ALCOHOL & DRUG ABUSE

- Alcoholics Anonymous (A.A.) ..... 330.253.8181
- ..... 1.800.897.6737
- Akron Al-Anon & Alateen ..... 330.645.1165
- Compass Recovery Center, LCC ..... 330.298.9391
- Mothers Against Drunk Driving-Ohio ..... 1.800.552.8641
- Narcotics Anonymous, Buckeye Region ..... 1.888.438.4673
- Townhall II ..... 330.678.3006
- ..... 1.866.449.8518

## CHILD CARE

- Child Care Connection ..... 1.800.407.5437
- Portage County Department of Job & Family Services ..... 330.297.3750

## CHILD SUPPORT

- Portage County Child Support Enforcement Agency ..... 330.297.3791

## CHILDREN & YOUTH SERVICES

- Big Brothers & Sisters of Portage County ..... 330.296.6655
- Boy Scouts of America
- Great Trail Council ..... 1.800.844.7268
- Greater Western Reserve Council ..... 1.800.234.7268
- Community Action Council Youth Center ..... 330.296.8535
- Family Literacy Works at Even Start ..... 330.326.3720
- Girl Scouts North East Ohio ..... 1.800.852.4474
- Head Start (Portage Learning Centers) ..... 330.297.7795
- Help Me Grow ..... 330.298.4545
- King Kennedy Center (Jake's Kids) ..... 330.296.9957
- Ohio State University Extension (4-H) ..... 330.296.6432

## COUNSELING SERVICES

- Children's Advantage ..... 330.296.5552
- Coleman Professional Services ..... 330.673.1347
- ..... 1.800.673.1347
- Counseling and Human Development Center (KSU) ..... 330.672.2208
- Family & Community Services, Inc. .... 330.677.4124
- Townhall II ..... 330.678.3006
- ..... 1.866.449.8518

## CRISIS INTERVENTION SERVICES

- American Red Cross (Disaster Relief) ..... 330.296.9991
- Coleman Professional Services
- Evaluation/Pre-Screening/Crisis Services. 330.296.3555
- ..... 1.877.796.3555
- National Runaway Switchboard
- ..... 1.800.RUNAWAY (786.2929)
- Poison Control Center ..... 1.800.222.1222
- Portage County Department of Job & Family Services CARES Line (Child & Adult Abuse Reporting) ..... 330.296.2273
- Safer Futures (Domestic Violence Victims) ..... 330.296.2100
- ..... 330.673.2500
- Townhall II 24 Hour Helpline ..... 330.678.HELP(4357)
- ..... 1.866.449.8518

## DEVELOPMENTAL DISABILITY SERVICES

- Portage County Board of
- Developmental Disabilities ..... 330.297.6209
- Happy Day School ..... 330.678.2400
- Portage Industries, Inc. .... 330.296.2839
- United Disability Services ..... 330.676.1493

## EMPLOYMENT

- Coleman Professional Services
- Vocational Rehabilitation Services ..... 330.673.1347
- ..... 1.800.673.1347
- Ohio Dept. of Job & Family Services
- Unemployment Benefits ..... 1.877.644.6562
- Ohio Rehabilitation Services Commission (BVR) ..... 1.800.251.2368
- Portage Workforce Connection ..... 330.296.2841

## FINANCIAL ASSISTANCE (LIMITED)

*To locate agencies/programs that provide limited emergency financial assistance, contact **United Way 211 Portage**.*

## FINANCIAL COUNSELING

- Family & Community Services
- Consumer Credit Counseling ..... 330.297.0080

## FOOD ASSISTANCE

- Portage County Department of Job & Family Services
- Food Assistance (Food Stamps) ..... 330.297.3750
- WIC (Women, Infants, and Children) ..... 330.297.9422
- To locate emergency food pantries, hot meal programs, and/or food co-ops (Angel Food Ministries/Great Food for All), contact **United Way 211 Portage**.*

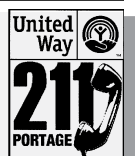


**211**  
330.297.4636  
800.961.0191

## United Way 211 Portage

218 West Main Street  
Ravenna, OH 44266

Web Site:  
[www.uwportage.org](http://www.uwportage.org)



## Community Checklist

### FURNITURE & CLOTHING

Catholic Charities (infant clothing & items)	
First Step Pregnancy and Family Support	330.297.7745
County Clothing Center	330.296.0503
Restore (Habitat of PC)	330.296.8005
Goodwill	330.677.5402
	330.626.1604
Volunteers of America	330.562.2118

To make donations or receive information on how to obtain free or low cost furniture and clothing, contact United Way 211

### Portage.

### HEALTH CARE

#### Dental Clinics & Services

Akron Community Health Resources, Inc.	
Dental Services	330.785.2044
Free Clinic of Greater Cleveland	
(extractions only)	216.721.4010
Portage County Community Health Center	330.673.1016
Summa Center for Dental Health	330.375.6262

#### Clinics

Louis Stokes Department of Veterans Affairs (Veterans)	
Ravenna Medical Clinic	330.296.3641
Planned Parenthood	330.296.7526
	330.678.8011
Portage County Community Health Center	330.673.1016
Townhall II Medical Clinic (Adults)	330.678.3006

#### Other

MAP (Medication Access Program)	330.297.8770
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### HEALTH DEPARTMENTS

Kent City Health Department	330.678.8109
Portage County Health Department	330.296.9919
Ravenna City Department of Health	330.296.4478

### HEALTH INSURANCE

United Way 211 Portage has information on health coverage for families with minor children.

### HOSPITALS

Akron Children's Hospital	330.543.1000
	1.800.262.0333
Akron General Medical Center	330.344.6000
Cleveland Clinic	1.800.223.2273
Cuyahoga Falls General Hospital	330.971.7000
Robinson Memorial Hospital	330.297.0811
Summa Health System	
Akron City/St.Thomas	1.800.237.8662

### HOUSING INFORMATION

#### Emergency Shelter Services

M. Marie Miller Community House	330.673.0034
Safer Futures (Domestic Violence)	330.296.2100
	330.673.2500

#### Financial Assistance

HESS (Housing & Emergency Support Services)	
	330.296.1111

#### Homeownership Assistance

Habitat for Humanity of Portage County	330.296.2880
Neighborhood Development Services, Inc.	330.297.6400

#### Housing Counseling

Catholic Charities of Portage County	
HUD Housing Counseling	330.297.7745
Neighborhood Development Services	330.297.6400

#### Landlord/Tenant/Fair Housing

Fair Housing Contact Service	330.376.6191
	1.877.376.6191
Portage County Regional Planning Commission	
(except Kent)	330.297.3613

(Housing Information cont. on next column)

### Mortgage Counseling/Assistance

Neighborhood Development Services	330.297.6400
Hope Now Hotline	1.888.995.4673
Save the Dream	1.888.404.4674

### Public / Subsidized Housing

Portage Metropolitan Housing Authority	330.297.1489
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### Transitional Housing

Freedom House (male veterans)	330.673.0705
Portage Area Transitional Housing (PATH)	
	330.296.0024

For information on other subsidized housing, contact United Way 211 Portage.

### INFORMATION & REFERRAL

United Way 211 Portage	211
	330.297.4636
	1.800.961.0191

### LEGAL SERVICES

Akron Bar Association, Legal Referral	330.253.5038
	1.877.565.9093
Community Legal Aid Service	1.800.998.9454
Ohio Legal Rights (Disabled)	1.800.282.9181

### PARKS & RECREATION

Aurora Parks and Recreation Department	330.562.4333
Brimfield Parks and Recreation Department	330.678.1852
Kent Parks and Recreation	330.673.8897
Portage County Park District	330.297.7728
Ravenna City Parks and Recreation	330.296.2864
Streetsboro City Parks and Recreation	330.626.3802

### SELF-HELP/SUPPORT GROUPS

There are a variety of self-help and support groups offered in Portage County. For information, contact United Way 211 Portage.

### SUICIDE PREVENTION

Townhall II 24 Hour Helpline	330.678.HELP(4357)
	1.866.449.8518

### TRANSPORTATION

Portage Area Regional Transportation Authority (PARTA)	
	330.678.1287
	1.877.743.3782

### UTILITIES

Catholic Charities	330.297.7745
Community Action Council	330.297.1456
Home Energy Assistance Program (HEAP)	
Community Action Council (Local Office)	330.297.1456
Columbus (State Office)	1.800.282.0880
Ohio Consumers' Counsel	1.877.742.5622
Public Utilities Commission (PUCO)	1.800.686.7826
Salvation Army	330.296.7371

For information on various discount programs including Telephone Assistance Programs, contact United Way 211 Portage.

### VETERANS' SERVICES

Freedom House (shelter)	330.673.0705
Louis Stokes Department of Veterans Affairs	
Ravenna Medical Clinic	330.296.3641
Portage County Veterans' Service Commission	
	330.297.3545

### VOTER'S SERVICES

Portage County Board of Elections	330.297.3511
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### VOLUNTEER OPPORTUNITIES

There are a variety of volunteer opportunities. For more information, contact United Way 211 Portage.