

This guide, prepared by United Way **211 Portage**, lists organizations categorized according to the services they provide. It is not an all-inclusive listing, nor does it list all the services which each organization provides. If you need further information, call United Way **211 Portage** at **211, 330.297.4636 or 1.800.961.0191**.

ABUSE & NEGLECT

Adult & Child Protective Services	330.296.2273
Area Agency on Aging, 10B Ombudsman	1.800.421.7277
Safer Futures (Battered Women)	330.296.2100
.....	330.673.2500

ALCOHOL & DRUG ABUSE

Alcoholics Anonymous (A.A.)	1.800.897.6737
Akron Al-Anon & Alateen	330.645.1165
Compass Recovery Center, LCC	330.298.9391
Narcotics Anonymous	1.888.438.4673
Townhall II	330.678.3006
.....	1.866.449.8518

CLOTHING & FURNITURE

County Clothing Center	330.296.0503
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To receive information on how to obtain free or low cost clothing and furniture, contact United Way 211 Portage.

CONSUMER INFORMATION

Better Business Bureau	330.253.4590
Ohio Attorney General, Public Action Line.....	1.800.282.0515

CRISIS INTERVENTION SERVICES

American Red Cross (Disaster Relief)	330.296.9991
Coleman Professional Services, Evaluation Pre-Screening/Crisis Services.....	330.296.3555
.....	1.877.796.3555
Townhall II 24 Hour Helpline	330.678.4357
.....	1.866.499.8518

COUNSELING SERVICES (Mental Health)

Coleman Professional Services	330.673.1347
.....	1.800.673.1347
Counseling and Human Development Center (KSU)	330.672.2208
Family & Community Services, Inc.....	330.677.4124
Townhall II Counseling Services.....	330.678.3006
.....	1.866.499.8518

EDUCATIONAL OPPORTUNITIES

Kent State University Senior Guest Program	330.672.2002
Kent City Schools, Community Education.....	330.676.8740
Maplewood Career Center Adult Education	330.296.2892

EMPLOYMENT OPPORTUNITIES

Mature Services, Inc.....	1.800.472.8961
Portage Workforce Connection	330.296.2841

FINANCIAL ASSISTANCE (Limited)

To locate agencies that provide limited emergency financial assistance, contact United Way 211 Portage.

FINANCIAL COUNSELING

Family & Community Services, Inc. Consumer Credit Counseling	330.297.0080
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FOOD & NUTRITION

Food Assistance

Portage County Department of Job & Family Services Food Assistance (Food Stamps)	330.297.3750
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Home-Delivered Meals

Mobile Meals.....	330.376.7717
.....	1.800.852.6325
Best Choice Senior Meals & Catering	330.296.9211

Senior Dining Centers

Best Choice Senior Meals & Catering	330.296.9211
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To locate emergency food pantries, hot meal programs, and/or food co-ops (Angel Food Ministries/Great Food for All), contact United Way 211 Portage.

HEALTH SERVICES

Clinics

Portage County Community Health Center	330.673.1016
Speech and Hearing Clinic, K.S.U.....	330.672.2672
Townhall II Medical Clinic	330.678.3006

Dental Clinics

Akron Community Health Resources, Inc. Dental Services.....	330.758.2044
Free Dental Clinic of Greater Cleveland (extractions, only)	216.721.4010
Portage County Community Health Center	330.673.1016
Summa Center for Dental Health	330.375.6262

Health Departments

Kent Health Department.....	330.678.8109
Portage County Health Department	330.296.9919
Ravenna City Dept. of Health	330.296.4478

Home Health Care

Area Agency on Aging, 10B Passport Program	1.877.770.5558
Caring Home Help, Inc.	330.673.0300
Visiting Nurse Service & Affiliates	330.677.4666
.....	1.800.225.4994
Portage Home Health Services.....	330.626.9005
RMH Visiting Nurse & Hospice.....	330.297.8899

Hospitals

Akron General Medical Center	330.344.6000
Cleveland Clinic	1.800.223.2273
Cuyahoga Falls General Hospital.....	330.971.7000
Robinson Memorial Hospital	330.297.0811
Summa Health System Akron City / St. Thomas	1.800.237.8662

Other Health Related Organizations

Access To Independence	330.296.8111
Lifeline (Emergency Response System) ..	330.297.2582
Medicare (Social Security Administration)	330.296.7427

SENIOR SERVICES CHECKLIST

Medicare Hotline.....	1.800.633.4227
Medication Access Program (MAP)	330.297.8770
OSHIIP (Ohio Senior Health Insurance Information Program)	330.297.8770
Tri-County Independent Living.....	1.800.240.0007

HOUSING

Shelters

Freedom House (shelter)	330.673.0705
M. Marie Miller Community House.....	330.673.0034
Safer Futures (Domestic Violence)	330.296.2100
.....	330.673.2500

Landlord/Tenant/Fair Housing

Fair Housing Contact Service.....	330.376.6191
.....	1.877.376.6191
Portage County Regional Planning Commission (Except Kent)	330.297.3613

Mortgage Foreclosure Counseling/Assistance

Neighborhood Development Services, Inc.	330.297.6400
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Public and Subsidized Housing

Portage Metropolitan Housing Authority (PMHA)	330.297.1489
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Transitional Housing

Freedom House (male veterans)	330.673.0705
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To obtain a listing of Senior Citizens subsidized apartment complexes, contact United Way 211 Portage.

INFORMATION & REFERRAL

United Way 211 Portage.....	211
.....	330.297.4636
.....	1.800.961.0191

LEGAL

Akron Bar Association, Legal Referral ..	330.253.5038
.....	1.877.565.9093
Community Legal Aid Services, Inc.	1.800.998.9454
Legal Hotline for Older Ohioans.....	1.800.488.6070

NURSING HOMES & ASSISTED LIVING

Woodlands at Robinson.....	330.297.4564
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To locate additional information on choosing a nursing home, including information about specific nursing homes in Portage, Stark, Summit & Wayne counties, contact:

Area Agency on Aging, 10B.....	330.896.9172
.....	1.800.421.7277

SELF-HELP & SUPPORT GROUPS

GRAND (Guardians Raising & Nurturing Dependents)	330.677.4124
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To locate information on other support groups and self help groups, contact United Way 211 Portage.

SENIOR CENTERS & CLUBS

Aurora Senior Center.....	330.995.9148
Portage County Senior Services Center ...	330.297.3456
Streetsboro Senior Center.....	330.626.2398

To locate senior clubs, contact United Way 211 Portage.

SUICIDE PREVENTION

Townhall II 24 Hour Helpline.....	330.678.4357
.....	1.866.449.8518

TAX AIDE

To schedule an appointment for income tax preparation with the AARP Tax Aide program, contact United Way 211 Portage. Program is available February through mid April.

TRANSPORTATION

Portage Area Regional Transportation Authority (PARTA)	330.678.1287
.....	1.877.743.3782

UTILITIES

Catholic Charities of Portage County	330.297.7745
Home Energy Assistance Program (HEAP) Community Action Council	330.297.1456
Columbus (State Offices)	1.800.282.0880
Ohio Consumers' Counsel.....	1.877.742.5622
Public Utilities Commission of Ohio (PUCO).....	1.800.686.7826
Salvation Army	330.296.7371

For information on various discount programs including Telephone Assistance Programs, contact United Way 211 Portage.

VETERANS' SERVICES

Freedom House (shelter).....	330.673.0705
Louis Stokes Department of Veterans Affairs Ravenna Medical Clinic	330.296.3641
Portage County Veterans' Service Commission	330.297.3545

VOLUNTEER OPPORTUNITIES

RSVP (Retired Senior Volunteer Program) ..	330.298.2666
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To locate additional information on volunteer opportunities, contact United Way 211 Portage.

VOTER INFORMATION

Portage County Board of Elections.....	330.297.3511
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SPECIAL SERVICES FOR SENIORS

Coleman Adult Day Services.....	330.296.3214
Golden Buckeye Card	1.800.422.1976
Kinship Services Portage County Department of Job & Family Services Kinship Permanency Incentive (financial) ..	330.297.3750
Senior Companion/Foster Grandparent	330.296.2747
Social Security Administration	330.296.7427
.....	1.800.772.1213

For information on:
Handicapped License Plates
Passport Applications
Vital Records
contact United Way 211 Portage at:
211
330.297.4636
1.800.961.0191